

Amendment 2: General Queries raised by Vendors

Date: 09th December 2020

Announcement No: SDFC/IU/2020/30

Project: Implementation of Cloud Based Loan Management System

No	Section	Item	Answer	
1	General	Number of Internal Users.	Current: Less than 50 users. Forecast: About 100 users.	
2		No. of existing Customers and forecast for next 5 years.	Existing: 2,800 Customers. Forecast: expected to grow about 8,000 customers	
3		No. of existing Loans and forecast for next 5 years.	Existing: 3,100 Loans. Forecast: expected to grow about 8,800 Loans	
4		Expected go-live date	Within 6 months	
5		Are payment terms negotiable	Payment terms are non negotiable	
6		SDFC's budget	Budget range is not disclosed for competitive bidding	
7		Can the Bid Submission be done online (Via Email)	No we do not accept proposals submitted online(Via email). We require original Bid documents with Original Bid Security.	
8	Bidder Details	Number of Required references	No minimum or maximum required	
9		Will the references be cross checked	Yes will be cross verified	
10	Technical Details	Required integrations	With our current customer portal, existing accounting software, email and text messages (Communication with Customers).	
		High availability requirement	High Availability is required for both Application and Database.	
11	Products	No. Existing sharia products	Currently none but expected to commence islamic products	
12		No. Sharia products in the future	More than 2	
13		Is sharia compliment finacing feature a must	Yes	
14		Does SDFC have the following products in their portfolio:		
			1. SME Term Financing	Yes
		2. SME Equipment Financing	Yes	
		3. Agriculture Financing	Yes	
		4. Personal Financing	No	